



# Acceptable Use Policy Attachment

2026-01-28 - India

This Acceptable Use Policy (“**AUP**”) sets forth rules that apply to the use of any of Optel’s Cloud Services by the Client (“**you**”). This AUP constitutes an Attachment to the Agreement. Capitalized terms not defined in this AUP shall have the meanings given in the SaaS GTC.

- **Content Restrictions.** You will not upload, store, post or transmit content that:
  - Is obscene, defamatory, deceptive, harassing, threatening, hateful or discriminatory;
  - Violates anyone else’s intellectual property, privacy, publicity or other rights;
  - Violates the privacy or rights of minors, including their personal information, without obtaining verifiable parental consent in accordance with applicable laws;
  - Violates applicable laws or regulations; or
  - Contains viruses, malware, malicious code or similar harmful materials;
  
- **Prohibited Conduct.** You will not:
  - Engage in deceptive or illegal activities (including, “spoofing”, “phishing” or pyramid or similar schemes);
  - Transmit spam or other unsolicited communications to other users;
  - Publish benchmark or performance information about the Cloud Service without our consent;
  - Use the Cloud Service in violation of data, privacy or other applicable laws or regulations;
  - Use the Cloud Service to engage in, promote, support or facilitate hateful, discriminatory or violent activities, whether online or offline;
  - Upload or use the Cloud Services to store or transmit invalid data or any malware; or
  - Engage in any activity that we reasonably determine on advice of counsel will cause liability to us.
  
- **No Disruption.** You will not:
  - Access the Cloud Service through means we did not authorize (for instance, scraping, crawling or penetration testing);
  - Disable or interfere with the Cloud Service or circumvent any of our security or access controls; or
  - Try to access other users’ data or accounts without their express permission.
  
- **Others.** You will not permit or encourage others to commit any of the actions above.

We may monitor compliance with this AUP and investigate any violations. If we determine that you or your content violates this AUP, we may remove or suspend access to your content or invoke our suspension rights under the Agreement (see Section 13 of the SaaS GTC (Suspension)).

We may report any activity that we suspect violates any law or regulation to law enforcement officials, regulators or other appropriate third parties, and cooperate with them to investigate and prosecute illegal conduct. Our reporting may include disclosing information related to the violation of this AUP.